

Dear Village of Rantoul Natural Gas Customer,

The Village of Rantoul owns and operates the natural gas system on the former Chanute Air Force Base properties.

If you suspect you have a gas leak, you should call as soon as possible, possible indications of a leak could be as subtle as:

1. A slight odor of gas
2. An unusual hissing sound
3. Dead vegetation (an area where you cannot get vegetation to grow)

To the more obvious, such as:

1. Gas blowing out of the ground
2. A strong gas odor

If you suspect you have a gas leak:

1. You should not attempt to locate the leak
2. Do not remain in the building when there is a strong gas odor
3. You should not turn lights on or off or unplug electrical appliances; this would include your telephone
4. Do not use elevators

In case of an emergency, be prepared to provide the following information:

1. Your Name and Address
2. Your Neighbor's Phone Numbers (If Known)
3. Is the Leak Inside or Outside?

In the event you have a natural gas emergency, such as gas odor or a suspected leak, please call one of the following numbers.

EMERGENCIES

Monday – Friday 7:30 AM – 4:30 PM Village of Rantoul Public Works
892-2178

After Hours, Weekends and Holidays Village of Rantoul Police Dept.
892-2103

NON-EMERGENCIES

Monday – Friday 7:30 AM – 4:30 PM Village of Rantoul Public Works
892-2178

If you have any questions regarding your gas service, call Geoff Sinclair at the Village of Rantoul Public Works Department.